Installation Instructions for 6.5 mm Xtra Rigid Planks & Tiles

Before you start installation of this flooring product, please thoroughly read these Owner/Purchaser/Installer Responsibilities and Installation Instruction:

By starting the installation of your VERSACLIC floor installation, you are agreeing that you have read and understand all Owner/Purchaser/Installer requirements and responsibilities, and are aware that deviating from the instructions and recommendations in this installation guide may result in voiding the product’s warranty.

Please view our installation video by scanning the QR code above right.

- It is the sole responsibility of the Owner/Purchaser/Installer, prior to installation, to verify that the area/environment planned for installation is suitable for VERSACLIC flooring and meets all local building codes and that all subflooring is dry, sound, flat and clean and meets or exceeds all industry standards; as well as the recommendations listed herein. The manufacturer and distributor accept no responsibility for product failure resulting from or related to failure to meet floor area/environment and flooring requirements.
- The Owner/Purchaser/Installer assumes full responsibility for the final inspection of this product. Inspection should be done prior to installation and should include: color, factory finish, milling and/or locking system damages. If the product is not acceptable, DO NOT install it. Contact your supplier immediately for assistance. This VERSACLIC flooring warranty DOES NOT cover materials with visible defects after they are installed.
- This product may be installed over a radiant heating system; the system must be an imbedded type (circulating or electric) and be a minimum of 1/2" (12mm) below the subfloor installation surface and never in direct contact with the VERSACLIC floor. Temperature must never exceed 29°C (85°F) and changes in temperature settings must be gradual. It is the responsibility of Owner/Purchaser/Installer to confirm the suitability of the radiant heating system for use with this product. The selection and use of any radiant heating system is the choice and sole responsibility of the Owner/Purchaser/Installer.
- Certain condominium and other multi-unit type building associations and/or owners may have floor covering acoustic performance requirements that may exceed the acoustic performance levels of this product, thereby requiring that a supplemental acoustical underlayment is required. When installing this product in condominiums or other multi-unit type buildings, it is the sole responsibility of the Owner/Purchaser/Installer to ascertain if this product meets their acoustic performance requirements prior to its installation.

**IMPORTANT HEALTH WARNING to installers when removing EXISTING resilient flooring:**

If you wish to remove previously installed resilient flooring, please note the following: 

**Your existing resilient flooring, backing, lining felt, asphalt cut-back adhesives or other adhesives MAY contain asbestos fibers and/or crystalline silica.** DO NOT grind, chip, sand, drill, saw, bead-blast or pulverize this material in any way; either by hand or by machine. Avoid creating dust when working in contact with these materials. The inhalation of dust from these materials is a known cancer and respiratory tract hazard. The wearing of an approved dust mask suitable for this type of dust is recommended. Unless you are absolutely certain that the resilient flooring you are removing is a non-asbestos material, you must assume that it contains asbestos. Local regulations may require that the material be tested by an approved laboratory or agency for asbestos content and, if confirmed, regulated removal/disposal of the material may be required. For more information, please refer to the current edition of the Resilient Floor Covering Institute (RFCI) publication: “Recommended Work Practices for Removal of Resilient Floor Coverings” (www.rfci.com)

**Installation tool and accessory requirements:**

Before starting to install your VERSACLIC floor, ensure you have all the necessary and correct tools, equipment and accessories, including:

- Work gloves
- Rubber mallet
- Straight edge or ruler
- Safety glasses
- 10mm (3/8”) spacers or shims
- Saw (miter, chop, hand, circular or jig type)
- Broom and dust pan
- Tape measure
- Pencil
- Tapping block
- Chalk-line & chalk (string-line)
- Utility knife & sharp blades

**Before you start the installation of your VERSACLIC flooring you must do the following:**

- When calculating flooring square footage requirements, allow for 5% to 10% for waste, cuts, future needs and replacements. If installing a diagonal, formal or other special pattern or smaller rooms, allow for 10% to 20% additional materials.

**Preparation of your subfloor:**

- Floating installations may be made over most subfloors including: Concrete, plywood, OSB, ceramic/porcelain tile, smooth stone, marble, granite, and linoleum. If you are installing over an existing floor, the existing floors must be securely attached (nailed or glued) to the subfloor and be smooth and flat. When installing over an existing wood or laminate plank floor, the new VERSACLIC floor must be installed at 90° to the rows in the existing floor.
- Wooden subfloors: plywood, OSB or boards must be flat. High and low areas exceeding 1/8" per 6’ or 3/16” in 10’ must be corrected. Sand down high areas, fill low areas.

**New subfloor installation:**

Install the subfloor perpendicular to floor joists in staggered rows so that joints between adjacent sheets do not line up. ¾” (19mm) plywood is recommended for 16” and 19.2” center joists. For floors with joists exceeding 19.2” centers, a minimum subfloor thickness of 1-1/4” (32mm) is recommended. Nail or screw the subflooring every 6” (150mm) along joists to avoid squeaking and warping of the subfloor.
INSTALLATION INSTRUCTIONS

This product includes an attached thermo-acoustic underpad: The attached pad provides the following benefits: It will reduce footfall noise transfer to rooms that are below and adjacent to the area where the floor is installed. Additionally, in basement and on-grade concrete slab installations, it will provide a thermal break from the slab and provide you with a warmer floor.

Use of a supplemental acoustic underpad:
If required by your condo association, this product may be installed over a supplemental layer of 3mm or 6mm acoustic cork underlayment. Do not install this product over a second foam pad or over other types of dimpled underlayments, soft, rough, non-flat, uneven or other non-approved surfaces, doing so will damage the locking system and void the product warranty.

Wall jamb & doorway preparation:
Remove all trim, baseboards and quarter rounds. Identify them on their reverse side for reinstatement. Remove doorway thresholds, which may or may not require reinstatement. For door casings, you will need to notch the bottom of the casing with a saw or chisel so that the VERSACLIC floor can slide freely beneath it. To make a straight cut easily, lay a handsaw flat on a piece of scrap flooring as a guide.

Expansion gaps:
Your floor must have a continuous 10mm (3/8”) wide expansion gap around 100% of the perimeter of the room, as well as all other vertical surfaces to allow for natural contraction and expansion of the floor from daily and seasonal temperature fluctuations. Do not install the floor butted up against any other surface of any type. Cabinets and islands should not be installed directly on the floor. Refer to the additional information herein.

Commercial installations & glue down installations:
- For commercial installations, the VERSACLIC floor must be glued down using an approved full-spread vinyl floor adhesive. In all cases, follow adhesive manufacturer’s instructions.

The following adhesives are approved for use with this product:
- MAPEI ECO-360: When wet lay it is permanent; Dry lay is releasable
- MAPEI Ultrabond ECO 810: Wet lay it is permanent; dry lay it is pressure sensitive
- TAYLOR 2091 Tuff-Grip: Transitional adhesive, it is releasable for 2-3 days then permanent
- TAYLOR MS+ Resilient: Permanent
- DRITAC 5000 Firm Set: Pressure sensitive
- DRITAC ECO-5500: Pressure sensitive
- TEC Vinyl Composition Tile Adhesive #7047495023

Basement area installations:
VERSACLIC flooring is not a waterproofing system, any pre-existing moisture water infiltration or flooding problems should be corrected prior to installation. Do not install over concrete slabs with a history of being wet or damp, keeping in mind that a slab that appears dry now, may be wet or damp seasonally. If installation is over new concrete, it must be a minimum of 60 days old and be fully cured. As a precaution to control the humidity released from the concrete slab into your living area, we recommend the installation of a 6 MIL polyethylene sheet directly over the entire concrete slab where the floor will be installed. Overlap the seams by approx. 15 cm (6”).

Installation in high & low temperature areas including: solariums, cottages, cabins, 3 season rooms and unheated area installations:
- This product may be successfully installed in these types of areas by gluing the product down using only an approved adhesive. The use of any other type of adhesive in these types of conditions is not permitted and will void the product warranty. Follow all adhesive manufacturer’s instructions.
- Glue-down installation area temperature limitations must not exceed the following temperature range on a year-round basis: 0°F to 90°F (-18°C to 32°C), installation in areas where the temperature will exceed this range will void the product warranty.

IMPORTANT general tips for installing VERSACLIC floors:
- Planks and tiles of the same thickness (and brand) are compatible and may be installed (clic-locked) together for a smooth, seamless installation between each floor area in residential installations. Commercial installations require the use of transition moldings between installation areas, refer to figure 1
- Squeaks are caused when the subfloor separates from the joint or moves. This happens when there are temperature and humidity changes or when new construction “settles”. When the subfloor moves up and down on a pulled nail or incompletely set screw, it causes the subfloor to squeak. If you install VERSACLIC flooring over existing ceramic tiles, skim coat the grout lines with a floor leveling compound and fill or repair any damaged or cracked tiles. Carefully inspect your subfloor and replace any nails that are not completely secure. Close adherence to installation instructions can minimize the risk of squeaks; however, there is no guarantee or warranty that your floor will not squeak.
- Note: It is recommended that your subfloor is screwed down rather than nailed down.
- Color variation in different dye lots should be evenly distributed in your room. To achieve this, draw planks or tiles from a minimum of 3 boxes and multiple pallets at a time. Set aside any planks and tiles that have blemishes for use in less visible areas. Plank and tile design variation should also be distributed evenly throughout your room to ensure that planks or tiles with a similar design are not adjacent to one another. Install usable cut pieces in closets, adjacent to walls or in other less visible areas. Pay special attention not to have any joints line up; joints should be a minimum of 6” (15cm) apart.
- Verify locking profile is free of any contamination including: debris, grit, milling chaff or other material; remove any contamination before installing. Also verify that the locking profile was not damaged during shipping or handling. Any pieces with damaged profiles should not be installed in main traffic areas; discard or install in a closet or non-traffic area.
- The preferred method of cutting planks or tiles is to use a sharp utility knife; when using this method, you must make a deep score and snap off the end of the plank or tile. Note that you must also cut the attached under-pad as well as the same point where you scored the topside of the plank or tile.
- If you are installing the floor over a crawl space, the crawl space must be a minimum of 6” high and have a plastic vapor barrier installed that completely covers the soil; additionally, the crawl space must be adequately ventilated.
- Do not tap directly on the ends or the sides of planks or tiles. When using a tapping block, only tap on the long sides of planks or tiles to ensure rows fit tightly. If you need to remove a plank or tile, carefully lift up the plank or tile you wish to remove, as well as the previously installed plank or tile and slide it out laterally so not to damage the locking mechanism.
- If any end-seams resist fully closing tight & flush, the use of a rubber mallet will assist in fully locking the ends of planks or tiles together. Firmly tap the surface of the plank or tile you are installing along the end-seam to close the seam 100%.
- Do not install lengthwise across distances that exceed 60 feet (18M) or widthwise across distances that exceed 30 feet (9M) if the distances exceeds these limitations, separate the area using a T-molding or install the product by glue-down method as previously discussed.
- It is recommended that adjoining hallways, rooms, and other areas are separated by using a T-molding type transition trim. Refer to Figure 1 on trim.
- Room and product temperatures must be between 65°F and 85°F (18°C and 29°C) when installing VERSACLIC flooring.
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- Room and product temperatures must be between 65°F and 85°F (18°C and 29°C) when installing VERSACLIC flooring. When installing in areas where temperatures will exceed these limitations, the floor should be glued down using approved full spread type vinyl adhesive.

Getting started:
- Decide on the installation pattern you want your VERSACLIC floor to have. Set up your starting line for the first row by measuring the width of the VERSACLIC plank or tile. Add 10mm (3/8”) to this number and mark the floor at each end of your starting wall, approximately 6” (15cm) away from the corners. Snap a line along the wall where you wish to start. This will ensure your first row is straight, even if your wall isn’t.
- Check to make sure there will be approximately 10mm (3/8”) between the edge of your first row of planks or tiles and the wall. This space allows for slight expansion of the VERSACLIC floor and will be covered by the baseboard / quarter-round. If there is too much space in any place along the wall, you will have to move your chalk line in. If there is too little space at any point along the wall, however, you may have to trim some of the planks or tiles in the first row.
- This VERSACLIC product features a patented plank-end locking system which makes installation fast and easy. It also gives your floor the added benefit of having exceptionally tight and securely locked plank and tile end-joints. To see how easy this system works and to view the benefits, scan the QR code on page 1 or go to the following website to view our installation video: https://www.versaclic.com
- Layout first row of planks or tiles, the side with the narrow tongue (male) should be facing the wall. Lock the ends of the plan ks or tiles together by inserting and locking the end of the next plank or tile into previous one so that the planks or tiles are all securely locked together in a straight line. First plank should start 10mm (3/8”) from the wall. Cut the last plank to finish 10mm (3/8”) from opposite wall. If necessary, firmly tap the surface of the plank or tile you are installing along the end-seam to close the seam 100%.
Important facts:

- Maintenance of your VERSACLIC floor:
  - Regular vacuuming and periodic cleaning of your VERSACLIC floor will protect its beauty and lasting finish. More frequent attention is recommended in high traffic areas, as well as near exterior and garage entrances. For a thorough cleaning, use specially formulated vinyl and hardwood flooring cleaning products and a micro-fiber mop available at most hardware and flooring retailers. Use as per manufacturer’s recommendations. You may also damp mop your VERSACLIC-floor using warm water with a small amount of dishwashing or other mild liquid soap.
  - Do not use cleaning products which contain surfactants or which leave a residue. Use of these products will leave a dull film on the floor and may void product warranty. Before using any cleaning product, test it first on a small, less visible area of the floor.
  - Place small non-slip mats or rugs at all exterior or garage entrances to the home to protect the floor from dirty shoes, boots etc. This will remove loose dirt and debris from shoes. Clean rugs and mats on a regular basis. For nonslip area rugs, consult a reputable floor covering vendor.
  - Do not use polishing products. The use of these products may leave a dull residue and may void your warranty.
  - Do not use abrasive products, bathroom cleaning products, ammonia based products, wax based polishes/cleaners, acrylic finishes, acidic or vinegar based solutions, oil soaps, detergents, chlorine based products, bleach, solvents or any type or polishes. The use of these products may permanently damage the finish of your floor and may void the warranty.
  - Keep your pet’s nails trimmed, especially larger dogs, as their nails may scratch the floor. Note that pet nails from medium to larger sized dogs may leave minor marks on the surface of this floor due to scuffing or scratching. Clean or replace felt protectors on a regular basis to remove wear and damage.
  - Clean spills immediately to prevent them from running between the cracks. Small spills should be cleaned up with a lightly dampened cloth and a small amount of dishwashing soap.
  - Do not roll or slide furniture or appliances with castors across the floor. Castors may damage the floor’s finish. Carefully and safely lift and move the object into place. To minimize possible wear and damage, felted furniture leg coasters are recommended under furniture legs. Install felt floor protectors under furniture legs to avoid scuffing or scratching. Clean or replace felt protectors on a regular basis to remove built-up grit that may have become embedded. Chairs with castors must be fitted with only barrel (roller) type castors and have a protective mat or carpet placed under the chair in the area where the chair moves.
  - High heels with missing heel lifts can cause denting to VERSACLIC Floors. Damage resulting from any footwear is specifically excluded from this warranty.
  - Minor damage or gaps can be repaired using vinyl seam sealer available from your local hardware or flooring supplier. Follow manufacturer’s instructions. Save all leftover planks or tiles for unforeseen needs of plank replacement in the event of damage.

Important facts:

- Do not install VERSACLIC flooring over any type of soft underlay like foam, carpet or other soft, rough, uneven or non-flat surfaces.
- Direct exposure to sunlight from large windows and patio doors can cause the surface of the floor to exceed the product installation temperature limitations; in south to west exposure rooms with multiple and/or large windows or patio doors, it may be necessary to install blinds or drapes. Rapid temperature change (heat from direct sunlight) may cause floor to temporarily expand in these areas.
- VERSACLIC Floors are designed for indoor use only and are not approved for any type of exterior use; installation outdoors will void product warranty.
- This product achieves up to the following acoustical performance, see bottom of box for additional information:  STC = 73  IIC = 72

We wish you many years of enjoyment with your new VERSACLIC floor and offer our most sincere thanks for choosing our product.
VERSACLIC FLOORING LIMITED WARRANTY:

This product carries a limited 35 YEAR residential warranty and 10 YEAR limited light commercial warranty.

This warranty is subject to the procedures, recommendations, limitations, disclaimers and exclusions mentioned herein and in the general information, installation limitations and warranty sections of this document. VERSACLIC flooring products carry a limited residential and limited light commercial warranty against manufacturer and workmanship defects when used under normal conditions and installed in accordance with Manufacturer/Distributor’s installation instructions to the original Owner/Purchaser/Installer of the product, as long as they continuously own the home or commercial location where the product is installed for the period of the warranty. Note that you must retain your original receipt of purchase. This warranty is not transferable. Manufacturer/Distributor’s warranty and liability does not extend beyond the VERSACLIC flooring strips and is limited to a maximum value of the original purchase price of the VERSACLIC flooring. Warranty is limited to repair or replacement of the VERSACLIC planks or tiles at the sole option of the Manufacturer/Distributor. The warranty does not include labor and installation costs. Claim compensation, if approved and/or authorized is limited to the specific area which the Manufacturer/Distributor deems to be valid under the claim.

Product warranty use and limitation definitions are:

- Residential warranty is limited to dweller owned and occupied single family homes that are owned during the warranty period.
- Light commercial warranty is limited to locations that are owned by the purchaser during the warranty period.
- Light commercial locations are defined as follows: low-traffic boutique type retail outlets, professional and commercial offices, waiting rooms, retirement residences and similar areas.
- Rented residential homes, apartments and other types of residential rental units are considered light commercial areas.
- Usage limitations are further defined herein.
- This warranty does not cover and specifically excludes such damages as: indentations, scratches, dents, pet damages and stains caused by normal wear and tear, sheen loss in high traffic areas, erosion, pebbles, stones, sand, all other abrasives, inadequate protection, mold, mildew, bacteria, lack of maintenance, weather conditions, fire, water, natural disasters, excessive heat, heating and air-conditioning systems, accident, improper installation or handling, cleaning, negligence or other causes not attributed to manufacturing or workmanship defects or failure to adhere to and follow all the manufacturer’s instructions for installation and maintenance and incorrect or insufficient maintenance. Any modification to the product other than as outlined in the manufacturer’s installation instructions will render the warranty null and void.
- This warranty excludes variances in, loss of sheen and changes to gloss levels.
- This warranty excludes noises of all types (creaks, squeaks etc) emanating from the floor and/or subfloor.
- This warranty excludes floors which have been installed in areas without adequate temperature control and/or when temperature has not been maintained within 65°F and 85°F (18°C and 29°C) throughout the entire year.
- Expansion of the floor caused by sunlight and/or excessive temperatures is not considered a defect under this warranty.
- This warranty excludes claims due to differences in the color and character from display models, physical samples, web-site/literature/advertising images, as well as differences in color and character from plank to plank, except as noted herein.
- The warranty excludes claims due to natural changes in color from exposure to light, or to areas which have not changed in color due to less exposure to light than surrounding areas.
- Color & manufacturing flaws up to 5% are not considered as manufacturer’s defects under this warranty.
- Damages to the floor caused by chairs with castors of any type are specifically excluded from this warranty.
- Damages to the floor caused by appliances and other types of large or heavy objects are specifically excluded from this warranty.
- The original Owner/Purchaser/Installer is responsible for correct installation, maintenance and cleaning of the VERSACLIC flooring in accordance with the included instructions.

This warranty specifically excludes claims for damages attributed to in-floor (radiant) heating systems, or damages caused by heat released by or escaping from heating ducts, sunlight, heating vents or electric baseboards and hot water heating system registers and in all cases where temperatures have exceeded 85°F (29°C).

The Manufacturer/Distributor warrants to the original user that the wear-layer on this product will not wear through nor separate from the floor when installed and used under normal residential use in accordance with the terms, installation instructions, limitations and conditions herein.

Should your VERSACLIC floor fail to live up to the provisions of this warranty, the Manufacturer/Distributor, at its sole option, to the original purchaser/home owner, will repair or replace the area it deems to qualify under the warranty claim at no cost to the original purchaser/home owner with the same or similar product. If the repair or replacement by a same or similar product cannot provide a reasonable and satisfactory claim resolution, the Manufacturer/Distributor, at its sole option may elect to provide to the original purchaser/home owner a refund of the original purchase price of the materials for the affected area only. This warranty is the entire and sole statement of warranty for the product and replaces any and all previous warranties, written, spoken, implied or otherwise. No implied warranties exist by the terms and conditions of this warranty, the Manufacturer/Distributor assumes no legal liability for any and all actual incidental and/or consequential damages, however, some states and provinces do not permit the exclusion or limitation of incidental and/or consequential damages, as such, this exclusion may not apply to you. This like all warranties gives you specific legal rights; in addition, you may also have other rights that vary from state to state. To file a warranty claim, first contact the original retailer/wholesaler where the VERSACLIC floor was purchased. If the retailer/wholesaler cannot resolve the problem or claim to your satisfaction, submit your warranty claim in writing within the warranty period as noted on original packaging. Note that the Manufacturer/Distributor reserves the right to visit or have its agent visit the premise where the product claim originates to inspect the product in dispute and to remove samples for verification and technical analysis. Failure to provide reasonable access to the installation area or to provide requested information and/or documentation may result in denial of the claim.

All warranty claims must be made through the dealer that you purchased your floor from. All claims must include a complete copy of the original purchase receipt, installation documentation and information, site photographs and other information that may be requested by your dealer, the distributor and/or the manufacturer.

For customer service assistance or warranty claim assistance, contact:
info@versaclic.com 7 days / week
1-866-920-8788 9 AM to 5PM, Monday to Friday